



ZANUSSI

環保雙門無霜雪櫃

使用說明書

ZS190GN

ZS220GN

ZS250GN

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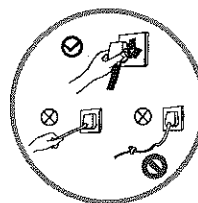
安全警告

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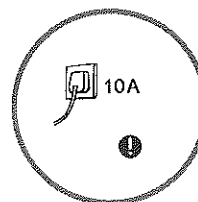
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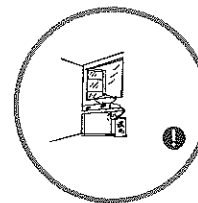
用電類相關事項



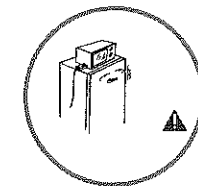
- 拔雪櫃的電源插頭時切勿拉扯電源線。定要緊緊握住插頭，從插座中直接拔出。
- 為保障安全使用，任何時候請不要損壞電源線，當電源線出現破損或插頭出現磨損時，切勿使用。
- 電源線磨損或損壞，必須到廠家指定的維修點更換。



- 請使用標準的專用電源插座，該插座不應與其他電器共用。
- 電源線插頭應保持與插座牢固接觸，否則可能導致火災。請務必保證插座的接地極應有可靠的接地線。



- 該雪櫃使用220-240V/50Hz的交流電源，若電壓波動超過240V的範圍。
- 當煤氣等易燃氣體泄漏時，應先關閉氣體泄漏的閥門，再打開門窗，此時不要拔出雪櫃等電器件的插頭，以免電火花引發火災。

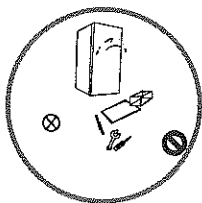


- 為保證安全，建議不要在雪櫃頂部放置電源插座、穩壓器、電飯煲、微波爐等電器；除了制造商推薦使用的類型外，不得在器具的食品儲藏室使用電器。

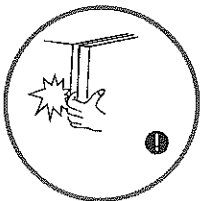
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使用時相關事項



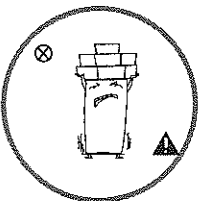
- 嚴禁私自拆卸、改造雪櫃、禁止損壞制冷管路，維修雪櫃必須由專業人員進行。
- 如果電源軟線損壞，為了避免危險，必須由制造商、其維護部及相關的專業人員更換。



- 器具周圍或在嵌入式結構裏無阻礙物，保持通風良好。
- 門與門之間以及門與雪櫃箱體之間的間隙很小，注意不要把手伸到這些區域內，以防擠傷手指。開關雪櫃門時，用力不要過大，以免物品掉落。
- 雪櫃開始運行之後，不要用濕手去拿冷凍室內的食品或容器，特別是金屬容器，以免凍傷手。



- 請勿讓兒童進入或攀爬雪櫃，以免將小孩封入雪櫃或雪櫃倒下，傷及兒童。
- 不要用水噴淋，衝洗雪櫃，也不要將雪櫃放置在潮濕、易灑上水的地方，以免影響雪櫃的電氣絕緣性能。

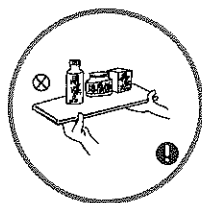


- 請不要將重物放置在雪櫃頂部，開門時易造成物品掉下，造成意外損傷。
- 停電或清潔時，應拔下電源插頭，至少保持間隔五分鐘，才能再次接通電源，以防因連續啟動而損壞壓縮機。

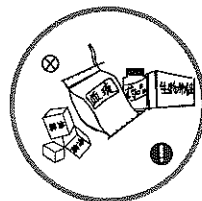
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放置物品相關事項



- 請不要將易燃、易爆、易揮發和強腐蝕性物品放入雪櫃，以免導致產品損壞或火災等事故。
- 請不要在雪櫃附近放置或使用可燃性物品，以免發生火災。



- 本產品為家用雪櫃，按國家標準規定，家用雪櫃祇適用於儲藏食品，不能用於其他用途，如儲藏血液、藥品和生物制品等。
- 不得將幹冰儲藏於雪櫃



- 請不要將瓶裝或密封容器內的流體物品如瓶裝啤酒、飲料等放入冷凍室，以免凍結爆裂導致其他損失。

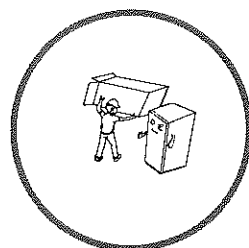
廢棄時相關事項

- 該雪櫃使用的R600a制冷劑和環戊烷發泡材料均為可燃性材料，廢舊雪櫃應與火源隔絕，不能燃燒處理。請交給具有資質的專業回收公司處理。以避免對環境造成危害或引發其它危險。

- 雪櫃廢棄不用時，請將雪櫃門卸掉，並拆下門封條及擱物架，將門與擱物架放到合適的位置，以免小孩子進入玩耍，發生意外。

安裝說明

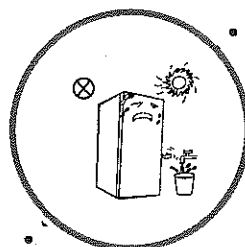
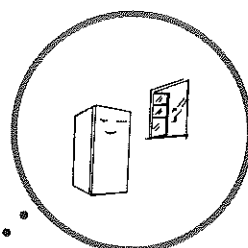
放置 啓動



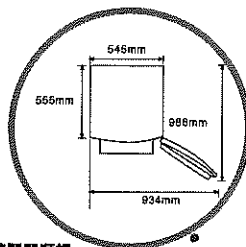
使用雪櫃前，除去所有包裝物，包括底座墊和雪櫃內部的泡沫墊塊、膠紙等，撕除門縫和箱體上的保護膜。

放置

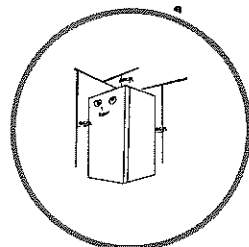
將雪櫃放置在室內通風良好的地方，地面平坦、堅固（如有不平穩，可向左或右旋轉調平腳調平）。



遠離熱源，避免陽光直射。勿放置在潮濕或有水的地方，防止生銹或削弱絕緣效果。

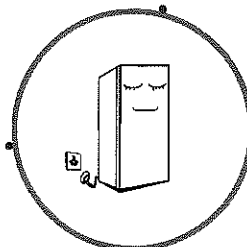


為保障門順暢及抽屜等取出方便，請留出足夠的空間。圖示尺寸僅供參考。



雪櫃頂部空間大於30cm，兩側及背部與牆的距離大於10cm，便於雪櫃門的開合和熱量散發。
用溫濕抹布將雪櫃內外擦幹淨（溫水中可以加少量洗滌劑，最後用清水擦淨）。

啓動

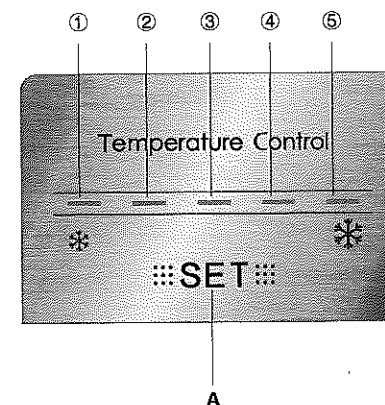


雪櫃首次啓動請靜置半小時後再插上220~240V/50Hz的電源。在裝入新鮮或冷凍食品前，先讓雪櫃運行2~3小時；夏季環境溫度較高，應先讓冰箱充分運行4小時以上。

控制界面及按鍵操作

按鍵操作

控制界面中的按鍵及顯示布置參見下圖：



1.按鍵
A.SET檔位設置按鍵

2.顯示屏
①-1檔
②-2檔
③-3檔
④-4檔
⑤-5檔

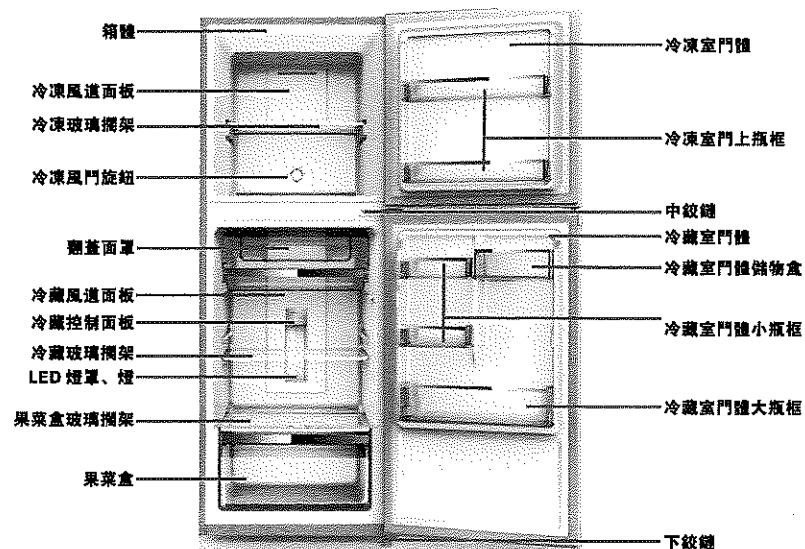
3.顯示
通電後，顯示屏全顯3秒，然後按顯示的檔位運行。
正常運行顯示
有故障時相應LED燈組合顯示故障代碼(循環顯示)；
無故障時顯示雪櫃當前運行檔位。

4.檔位設定
每按檔位設定按鍵SET一次，檔位改變一次，設定完檔位，15秒鐘後，雪櫃將按照設定值運行。



雪櫃特點

雪櫃各部分構件名稱 (ZS190GN)



冷藏室

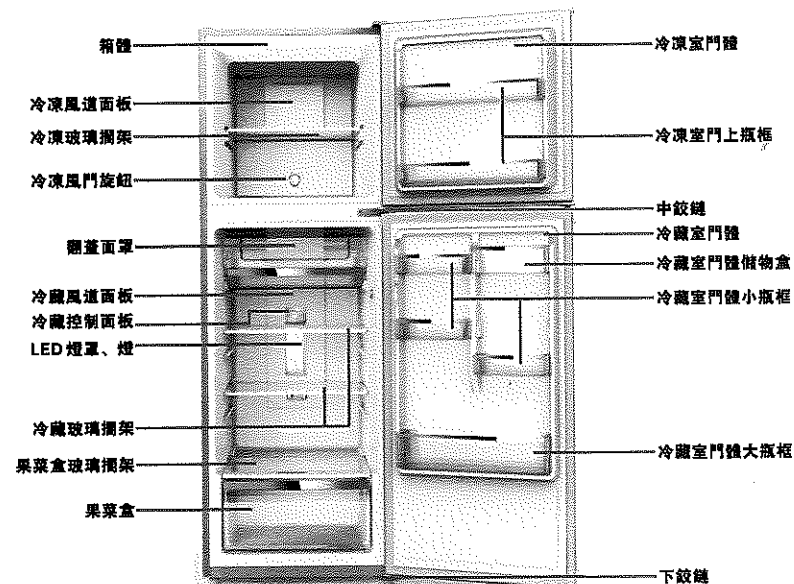
1. 冷藏室適宜存放各種水果、蔬菜、飲料等短期內食用的食品。
2. 烹調類食品冷卻至室溫後放入冷藏室冷藏。食品在放入雪櫃之前最好將其密封起來。
3. 玻璃擱架可以上下活動調整位置來達到合理的儲存空間，方便使用。

冷凍室

1. 冷凍室低溫可以長時間保持食品新鮮狀態。主要用來儲存冷凍食品及制作冰塊。
2. 冷凍室適宜存放肉類、魚蝦等短期不食用的食品。
3. 大塊的肉類盡量分割成小塊再放入，便於取用。請注意在產品有效保質期內食用。

雪櫃特點

雪櫃各部分構件名稱 (ZS220GN)



冷藏室

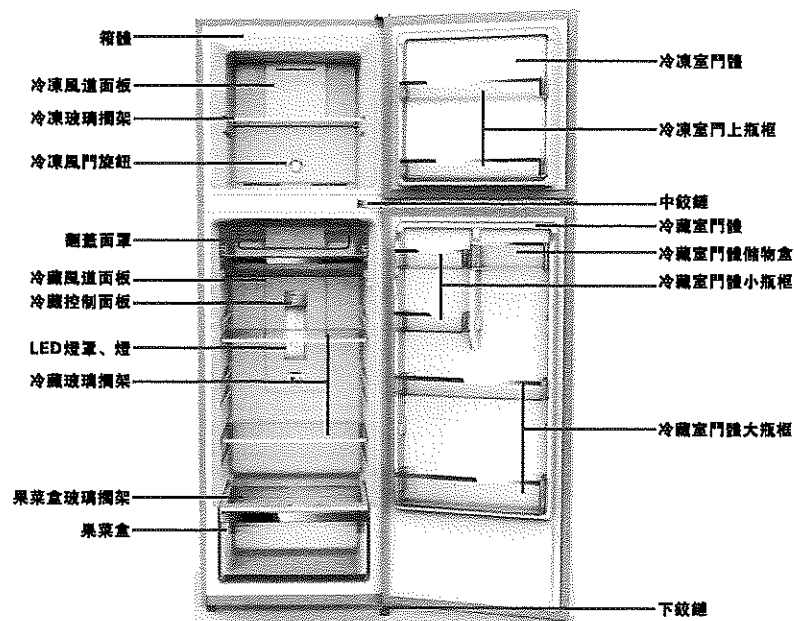
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雪櫃特點

雪櫃各部分構件名稱 (ZS250GN)



冷藏室

1. 冷藏室適宜存放各種水果、蔬菜、飲料等短期內食用的食品。
2. 烹調類食品冷卻至室溫後放入冷藏室冷藏。食品在放入雪櫃之前最好將其密封起來。
3. 玻璃擱架可以上下活動調整位置來達到合理的儲存空間，方便使用。

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雪櫃保養

清潔

- 雪櫃背後及地面的灰塵請按時清理，以提高散熱效果，同時利於節能。雪櫃內部應經常清潔以免產生異味。清潔時請使用軟毛巾或者海綿，蘸清水或者無腐蝕性中性的洗滌劑清洗，最後用清水擦淨，幹抹布擦幹。門體打開自然乾燥後再接通電源。



- 清潔時請勿使用硬質毛刷、鋼絲球、鋼絲刷、研磨劑（如牙膏）、有機溶劑（如酒精、丙酮、香蕉水等）、開水、鹼性物品清潔雪櫃。這有可能會損傷雪櫃表面及內膽。
- 清潔時不要用水衝洗，以免影響電氣絕緣性能。清潔照明風扇和溫控旋鈕等電氣件時請使用幹抹布。

▲ 雪櫃進行除霜和清潔時，請先拔下電源插頭。

除霜

- 本產品帶有自動除霜功能，無需手動除霜，如風道面板上有霜，使用抹布擦掉即可。

▲ 切勿用金屬器具或電加熱器除霜，以免損壞產品。除霜時請將取出的食物放在陰涼處，再取出抽屜等附件。

停止使用時

- 停電時：停電時即使在夏季，食品仍然可以保存幾個小時；期間應盡量減少開門次數，不宜再放入新鮮食品。
- 長時間不使用時：應拔下電源，再對雪櫃進行清潔，並保持雪櫃門敞開，以防止雪櫃產生不良氣味。
- 移動雪櫃時：移動雪櫃前取出雪櫃內所有物品，用膠帶將玻璃隔板、果菜盒、冷凍室抽屜等固定好、扭緊可以調節腳；關緊雪櫃門、用膠帶固定，以免移動時門打開。搬運時請勿倒置、橫放、震動雪櫃，搬運時傾角不可大於45°。

▲ 雪櫃一旦啓用後，最好連續使用，一般情況下不要停用雪櫃，以免影響雪櫃使用壽命。

答疑解惑

對以下一些簡單的問題，您可以嘗試自己動手解決。若沒有改善，請致電售後服務部門。

雪櫃不工作	電源是否接通，插頭是否插牢 電壓是否過低 是否停電或者部分電路跳閘
雪櫃有異味	有氣味的食品應該嚴密包住 檢查是否有食品腐爛 雪櫃內部需要清潔
冷藏室食品凍結起來	溫控器檔位是否在‘強’檔 是否將含水量較多的食品放在玻璃隔板裏側
壓縮機長時間工作	夏季環境溫度高，雪櫃工作時間長屬於正常現象 一次性放入食品不宜過多 食品冷卻後再放入雪櫃 開啓雪櫃門次數過於頻繁 雪櫃門四周是否關閉嚴實 風道出風口處被食物堵住
雪櫃門無法正確關上	食物包裝卡住門使門無法關上 放入的食品太多 雪櫃歪斜
噪聲大	地面是否平坦，雪櫃放置是否平穩 雪櫃附件是否放在正常位置

溫馨提示：

- ◆ 雪櫃運行時，雪櫃外殼會發熱，工作初期及夏天會更熱，這是冷凝器散熱引起的，屬於正常現象。
- ◆ 外表凝露：環境濕度較大時，箱體外表和門封等會有凝露現象，這屬於正常現象，用幹毛巾擦幹即可。
- ◆ 氣流聲：制冷劑在制冷管路中循環流動會產生噴發聲、咕嚕聲，這是正常聲音，不會影響制冷效果。
- ◆ 嗒嗒聲：電磁閥或電動切換閥會發出嗒嗒聲，這屬於正常現象，不影響使用。
- ◆ 雪櫃使用過程中，冷藏室會周期性結霜和化霜（化霜時冷藏室背部產生水珠）均屬正常現象。

ZANUSSI

Frost Free Refrigerator

Instruction Manual

ZS190GN

ZS220GN







ZS250GN

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Safety warnings

This chapter describes the important security matters to prevent users from injury or property damage. Please understand fully the following text (logo, icon) and comply with the safety warnings.

	Indicates a hazardous situation which, if not avoided, will result in death or serious injury
	Indicates a hazardous situation which, if not avoided, could result in death or serious injury
	Indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.
 Prohibition symbols	The symbols indicate prohibited matters, and those behaviors are forbidden. Non-compliance with the instructions may result in product damages or endanger the personal safety of users.
 Warning symbols	The symbols indicate matters that must be followed, and those behaviors must be strictly executed in line with the operation requirements. Non-compliance with the instructions may result in product damages or endanger the personal safety of users.
 Note symbols	The symbols indicate matters to pay attention to, and these behaviors shall be specially noted. Due precautions are needed or minor or moderate injuries or damages of the product will be caused.

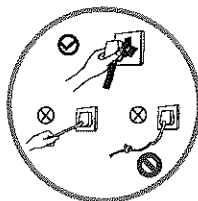
WARNING

- WARNING-Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- WARNING-Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- WARNING-Do not damage the refrigerant circuit.
- WARNING-Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- The appliance has to be unplugged after use and before carrying out user maintenance on the appliance.
- This appliance can be used by children aged from 8 years and above and persons with reduce physical sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Please abandon the refrigerator according to local regulators for it use flammable blowing gas and refrigerant.
- Please according to local regulations regarding disposal of the appliance for its flammable refrigerant and blowing gas. Before you scrap the appliance, please take off the doors to prevent children trapped.
- This appliance is intended to be used in household and similar applications such as -staff kitchen areas in shops, offices and other working environments; -farm houses and by clients in hotels, motels and other residential type environments; -bed and breakfast type environments; -catering and similar non-retail applications.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.

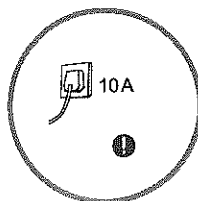
Safety warnings

This chapter describes the important security matters to prevent users from injury or property damage. Please understand fully the following text (logo, icon) and comply with the safety warnings.

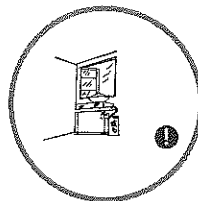
Electricity related warnings



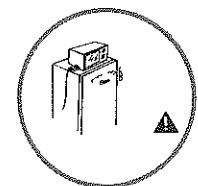
- Do not pull the power cord when pulling the power plug of the refrigerator. Please firmly grasp the plug and pull out it from the socket directly.
- Do not damage the power cord under any condition so as to ensure safety use, do not use when the power cord is damaged or the plug is worn.
- Worn or damaged power cord shall be replaced in manufacture-authorized maintenance stations.



- Please use a dedicated power socket and the power socket shall not be shared with other electrical appliances.
- The power cord should be firmly contacted with the socket or else fires might be caused. Please ensure that the grounding electrode of the power socket is equipped with a reliable grounding line.



- The refrigerator adopts 220-240V/50Hz AC power, voltage fluctuations over the range of 240V will cause malfunction or even damage.
- Please turn off the valve of the leaking gas and then open the doors and windows in case of leakage of gas and other flammable gases. Do not unplug the refrigerator and other electrical appliances considering that spark may cause a fire.

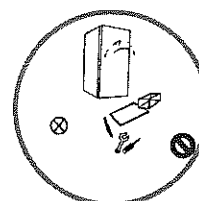


- To ensure safety, it is not recommended that to place regulators, rice cookers, microwave ovens and other appliances at the top of the refrigerator, those recommended by the manufacture are not included. Do not use electrical appliances in the food pantry.

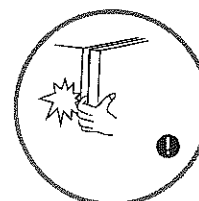
Safety warnings

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Related warnings for use



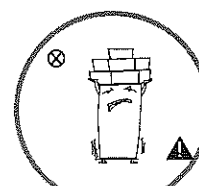
- Authorized demolition or renovation of the refrigerator is not prohibited. It is forbidden to damage the refrigerant lines and the repair and maintenance of the refrigerator must be carried out by professionals.
- Damaged power cord must be replaced by the manufacturer, its maintenance department or related professionals in order to avoid danger.



- The surrounding of the appliances around or the embedded structure shall not be obstructed while good ventilation shall be maintained.
- The gaps between refrigerator doors and between doors and refrigerator body are small, be noted not to put your hand in these areas to prevent squeezing the finger. Please be gentle when switching off the refrigerator door to avoid falling articles.
- Do not pick foods or containers in the freezing chamber when the refrigerator is running, especially metal containers in order to avoid frostbite.



- Do not allow children to enter or climb the refrigerator to prevent that children are sealed in the refrigerator or children are injured by the falling refrigerator.
- Do not spray or wash the refrigerator; do not put the refrigerator in moist places easy to be splashed with water so as not to affect the electrical insulation properties of the refrigerator.



- Do not place heavy objects on the top of the refrigerator considering that objectives may fall when switching the door, and accidental injuries might be caused.
- Please pull of the plug in case of power failure or cleaning. Do not connect the freezer to power supply within five minutes to prevent damages to the compressor due to successive starts.

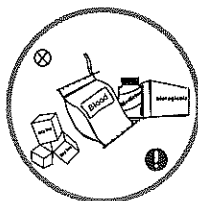
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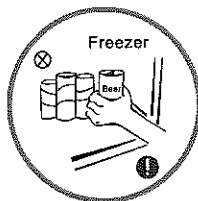
Warnings related to placing items



- Do not put flammable, explosive, volatile and highly corrosive items in the refrigerator to prevent damages to the product or fire accidents.
- Do not place flammable items near the refrigerator to avoid fires.



- This product is household refrigerators and shall be only suitable for the storage of foods. According to national standards, household refrigerators shall not be used for other purposes, such as storage of blood, drugs or biological products.
- Do not store or place dry ice in the refrigerator.



- Do not place items such as bottled or sealed container of fluid such as bottled beers and beverages in the freezer to prevent bursts and other losses.

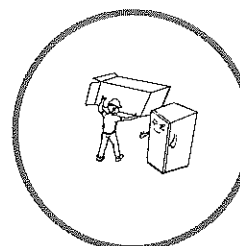
Warnings related to disposal

The refrigerator's R600a refrigerant and cyclopentane foam materials are combustible materials and discarded refrigerators should be isolated from fire sources and can not be burned. Please transfer the freezer to qualified professional recycling companies for processing to avoid damages to the environment or other hazards.

Please remove the door of the refrigerator and shelves which shall be properly placed to avoid accidents of children entering and playing in the refrigerator.

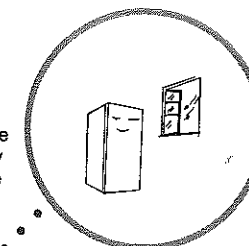
Installation Instruction

Placement Start



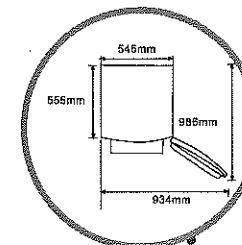
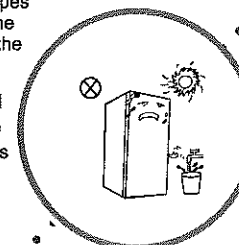
Placement

The refrigerator is placed in a well-ventilated indoor place; the ground shall be flat, and sturdy (rotate left or right to adjust the wheel for leveling if unstable).

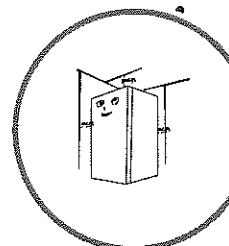


Before using the refrigerator, remove all packaging materials including bottom cushions and foam pads and tapes inside the refrigerator, tear off the protective film on the door and the refrigerator body.

Keep away from heat and avoid direct sunlight. Do not place the freezer in moist or watery places to prevent rust or reduction of insulating effect.



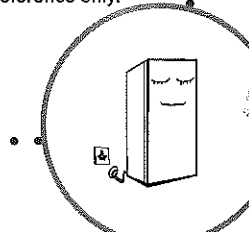
Please leave enough space to ensure feasible opening and drawer removal. Dimensions shown are for reference only.



Start

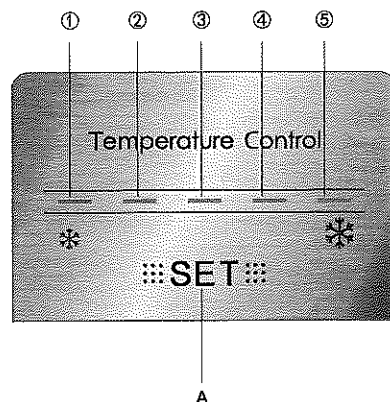
The top space of the refrigerator shall be greater than 30cm, and the distances from both sides and backside shall be more than 10 cm to facilitate the opening and closing and heat dissipation. Wipe the refrigerator inside and outside with warm moist rag (add a small amount of detergent in the warm water and wipe clean finally with clean water).

The refrigerator shall stay for half an hour before connecting 220-240V/ 50Hz power when it is firstly started. The refrigerator shall run 2 to 3 hours before loading fresh or frozen foods; the refrigerator shall run for more than 4 hours in summer in advance considering that the ambient temperature is high.



Interface and Key Operation

Key Operation



1.Key

A.SET: gear setting key

2.Display screen

- ①-Gear 1
- ②-Gear 2
- ③-Gear 3
- ④-Gear 4
- ⑤-Gear 5

3.Display

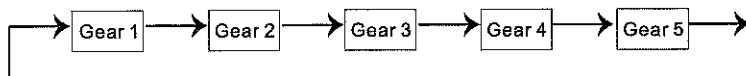
When the power-on, the display screen will be displayed in full for 3s, and then the gear displays the state of running. Display of normal running.

On the occurrence of a failure, the corresponding LED light will give a combined display of failure code (loop display);

Where there is no failure, the LED light will display the current running gear of the refrigerator.

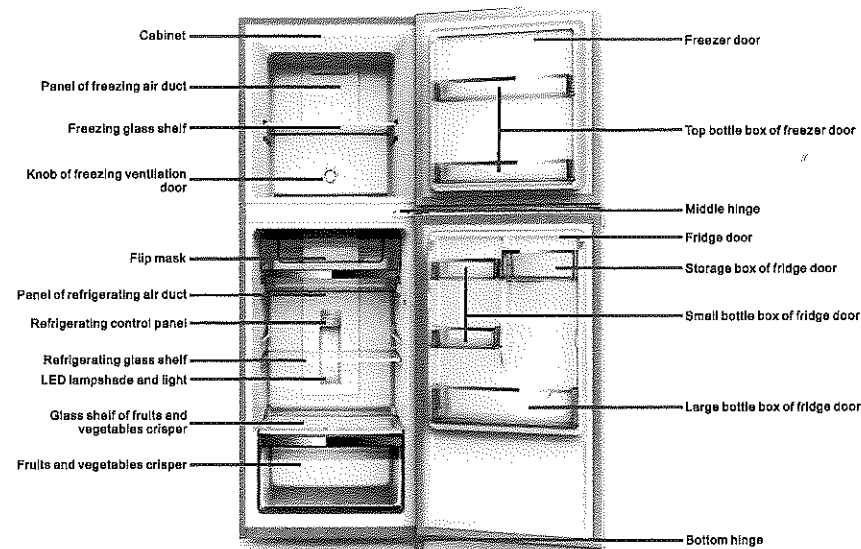
4. Gear setting

The gear will be changed once every time when you press the key SET. Then, the refrigerator will run under the setting value after 15s.



Refrigerator Features

Names of components (ZS190GN)



Refrigerating chamber

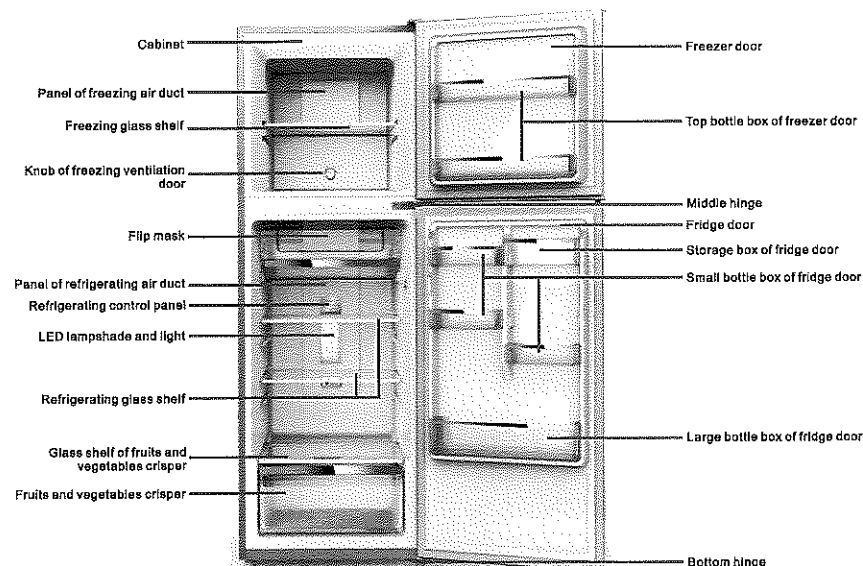
- 1.The Refrigerating Chamber is suitable for storage of a variety of fruits, vegetables, beverages and other food consumed in the short term.
- 2.Cooking foods shall not be put in the refrigerating chamber until cooled to room temperature.
- 3.Foods are recommended to be sealed up before putting into the refrigerator. The glass shelves can be adjusted up or down for a reasonable amount of storage space and easy use.

Freezing chamber

- 1.The low temperature freezing chamber may keep food fresh for a long time and it is mainly used to store frozen foods and making ice.
- 2.The freezing chamber is suitable for storage of meat, fish, rice balls and other foods not to be consumed in short term.
- 3.Chunks of meat are preferably to be divided into small pieces for easy access. Please be noted food shall be consumed within the shelf time.

Refrigerator Features

Names of components (ZS220GN)



Refrigerating chamber

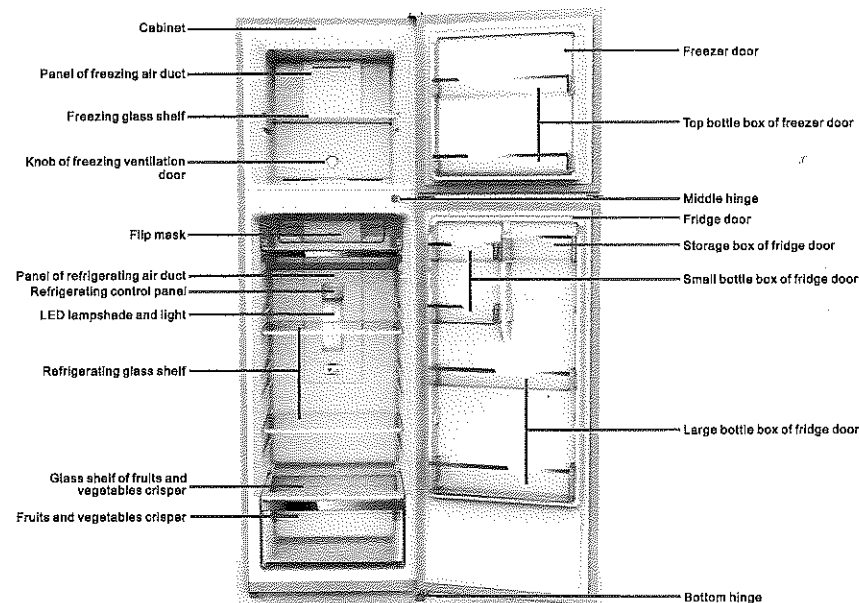
- 1.The Refrigerating Chamber is suitable for storage of a variety of fruits, vegetables, beverages and other food consumed in the short term.
- 2.Cooking foods shall not be put in the refrigerating chamber until cooled to room temperature.
- 3.Foods are recommended to be sealed up before putting into the refrigerator. The glass shelves can be adjusted up or down for a reasonable amount of storage space and easy use.

Freezing chamber

- 1.The low temperature freezing chamber may keep food fresh for a long time and it is mainly used to store frozen foods and making ice.
- 2.The freezing chamber is suitable for storage of meat, fish, rice balls and other foods not to be consumed in short term.
- 3.Chunks of meat are preferably to be divided into small pieces for easy access. Please be noted food shall be consumed within the shelf time.

Refrigerator Features

Names of components (ZS250GN)



Refrigerating chamber

- 1.The Refrigerating Chamber is suitable for storage of a variety of fruits, vegetables, beverages and other food consumed in the short term.
- 2.Cooking foods shall not be put in the refrigerating chamber until cooled to room temperature.
- 3.Foods are recommended to be sealed up before putting into the refrigerator. The glass shelves can be adjusted up or down for a reasonable amount of storage space and easy use.

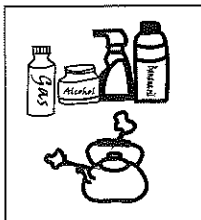
Freezing chamber

- 1.The low temperature freezing chamber may keep food fresh for a long time and it is mainly used to store frozen foods and making ice.
- 2.The freezing chamber is suitable for storage of meat, fish, rice balls and other foods not to be consumed in short term.
- 3.Chunks of meat are preferably to be divided into small pieces for easy access. Please be noted food shall be consumed within the shelf time.

Maintenance of refrigerators

Cleaning

- Dusts behind the refrigerator and on the ground shall be timely cleaned to improve the cooling effect and energy saving. The interior of the refrigerator should be cleaned regularly to avoid odor. Soft towels or sponge dipped in water and non-corrosive neutral detergents are suggested for cleaning. The freezer of shall be finally cleaned with clean water and dry cloth. Open the door for natural drying before the power is turned on.



- Do not use hard brushes, clean steel balls, wire brushes, abrasives, such as toothpastes, organic solvents (such as alcohol, acetone, banana oil, etc.), boiling water, acid or alkaline items clean refrigerator considering that this may damage the fridge surface and interior.
- Do not rinse with water so as not to affect the electrical insulation properties. Please use a dry cloth when cleaning lighting lamps, temperature control knob and electrical components.

⚠ Please unplug the refrigerator for defrost and cleaning.

Defrost

- This product has the function of automatic defrosting, so you don't need to do that manually. In case the frost exists in air duct panel, you can simply clean it with a cleaning rag.

⚠ Do not use metal utensils or electric heater for defrost so as not to damage the appliance. Please remove the food and put in a cool place when defrosting before removing drawers and other accessories.

Stop using

Foods can be preserved for a couple of hours even in summer in case of power failure; it is recommended to reduce the frequency of opening door and do not put fresh foods into the freezer.

Please unplug the refrigerator left unused for a long time for cleaning. Keep the door open to avoid the bad odor.

Before moving the refrigerator, please remove all items in the refrigerator and fasten the glass partitions, fruit and vegetable boxes, freezer drawers with taps lest the door opens during displacement; Do not turn upside, horizontally place or vibrate the refrigerator, the carrying angle can not be greater than 45 °C.

⚠ Continuous operation is recommended when the refrigerator is started. Please do not move the refrigerator under normal circumstances so as not to affect the refrigerator's service life.

Frequently asked questions

The following simple issues can be handled by the user. Please call the after-sale service department if the issues are not settled.

Inoperation	Whether the freezer is plugged and connected to power; Low voltage; Failure power or tripping circuit
Odor	Odorous foods should closely wrapped; Whether foods are rotten; Whether the interior shall be cleaned.
Foods in the refrigerating chamber are frozen	Whether the thermostat is over adjusted; Whether foods containing water is put in inside the glass partition.
Long-term operation of compressor	It is normal that refrigerator operates for longer time in summer when the ambient temperature is higher; Do not put too much food in the freezer at one time; Do not put foods until they are cooled; Frequent opening of refrigerator door; Whether the surrounding areas of the refrigerator doors are closed tightly; Air duct outlets are blocked by foods.
The refrigerator door can not be properly closed.	The freezer door is stuck by food packages; Too much food; Tilt refrigerator.
Loud noises	Whether the food is leveled, whether the refrigerator is balanced; Whether the refrigerator parts are properly placed.

Warm tips:

- ◆ The refrigerator enclosure may emit heat during operation specially in summer, this is caused by the radiation of the condenser, and it is a normal phenomenon.
- ◆ Condensation: condensation phenomenon will be detected on the exterior surface and door seals of the freezer when the ambient humidity is large, this is a normal phenomenon, and the condensation can be wiped away with a dry towel.
- ◆ Airflow sound: Refrigerants circulating in the refrigerant lines will produce eruption of sound and grunts which is normal does not affect the cooling effect.
- ◆ Buzz: Buzz will be generated by running compressor specially when starting up or shutting down.
- ◆ Clatter: The solenoid valve or electric switch valve will clatter which is a normal phenomenon and does not affect the operation.
- ◆ The refrigerating chamber will periodically frost and defrost (water drops will be generated on the backside of the refrigerating chamber when defrosting) which are normal.